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This guide describes the main user operations of the various system accessories. For detailed instructions, refer to the full user manual at our website: www.riscogroup.com

NOTES:

1. For additional information, refer to the instructions packaged with each device.
2. The SMS commands text is not case sensitive. A separator between command words is not required although it is accepted.

"Away" (Full) Arming	
 <ul style="list-style-type: none"> ❖ Quick mode: Press . ❖ High security mode: Press , then enter code or use proximity tag. 	 Press   Press 
 <ul style="list-style-type: none"> ❖ Quick mode: Press . ❖ High security mode: Press , then enter code. 	 [Web application]: Click Full Arm .  [Smartphone app]: Press  [SMS]: Enter code + A Example: 1234A
"Stay" or "Home" (Partial) Arming	
 <ul style="list-style-type: none"> ❖ Quick mode: Press . ❖ High security mode: Press , then enter code or use proximity tag. 	 Press   Press 
 <ul style="list-style-type: none"> ❖ Quick mode: Press . ❖ High security mode: Press , then enter code. 	 [Web application]: Click Part Arm .  [Smartphone app]: Press  [SMS]: Enter code + H Example: 1234

Partition Arming



- ❖ **Quick mode:** Press partition number (1-3), then press Full arming (🔒) or Partial arming (🏠).
- ❖ **High security mode:** Press partition number (1-3), press Full arming (🔒) or Partial arming (🏠), then enter **code** or use **proximity tag**.



- ❖ **Quick mode:** Press partition number (1-3), then press Away arming (🔒) or Stay arming (🏠).
- ❖ **High security mode:** Press partition number (1-3), press Away arming (🔒) or Stay arming (🏠), then enter **code**.



- [Smartphone app]: Partition arming (Away and Stay) via Smartphone app.
- [SMS]: Code + A or H + Partition No.

Quick Zone Bypass



Press and enter code > At Activities menu press > at Bypass Zone press > Scroll to zone to bypass > For each zone define Y/N using > Press to save



- [Smartphone app]: Quick zone bypass via Smartphone app.
- [SMS]: Enter Code + B + Zone number

Full System Disarming



Press then enter **code** or use **proximity tag**.



Press



- ❖ **Quick mode:** Press .
- ❖ **High security mode:** Press then enter **code**.



Web Application]: Enter user **code**, then click **Disarm**.



- [Smartphone app]: Press .
- [SMS]: Enter code + D

Partition Disarming



Press partition no. (1-3), press . Enter **code** or use **proximity tag**.



Press (for all assigned partitions)




- ❖ **Quick mode:** Press partition number (1-3), then press .
- ❖ **High security mode:** Press partition number (1-3), press then enter **code**



- [Smartphone app]: Partition disarming via Smartphone app.
- [SMS]: Code + D + Partition number

View System Status




Press  for 2 seconds and then view status on the LCD display



[Smartphone app]: View system status via Smartphone app.
[SMS]: Code + ST

View Last Alarm




Press  for two seconds.



[Smartphone app]: View last alarm from Event log via **[SMS]:** Code + AL

Police (Panic) Alarm



Press  and  simultaneously for 2 seconds





Press  and  simultaneously.



Press **small button** (if installer defined)



Fire Alarm



Press  and  simultaneously for 2 seconds.



Emergency/Medical Alarm

Press  and  simultaneously for 2 seconds



System Chime On/Off



Press  for 2 seconds












Main Panel Speaker Volume

Press  for 2 seconds. Select volume level from 0–4 (no sound to full volume), and then press .





Keypad Settings (Contrast, Brightness, Buzzer Volume)



Press  for 2 seconds.
Use the    keys to choose from menu,
press  to select, then use  
 keys to adjust the keypad's parameters and press 

Changing Keypad Language






Press    simultaneously for 2 seconds. Select the language and press  to confirm

Sound Indicators

Intrusion alarm:	Continuous, rapid beeping.
Fire alarm:	Staggered, rapid beeping.
Exit delay:	Slow buzzer beeps until the Exit Delay time period expires.
Entry delay:	Slow buzzer beeps until the Entry Delay time period expires.
Confirm operation:	1-second tone.
Reject operation:	Three rapid error beeps.
Arm/Disarm chirp:	1 siren chirp = system armed 2 siren chirps = system is disarmed 4 siren chirps = system disarmed after an alarm

Main Panel Indication LEDs



	Color	State	Status
 Power LED	Green	ON	Power OK
	Red	ON	AC trouble
	Orange	ON	Battery trouble.
 Status LED	Red	ON	System armed (Away or Stay)
		Rapid flash	Alarm
		Slow flash	System is in entry/exit delay
	Green	ON	System ready
		Slow flash	System in Exit delay with front door open
	Orange	ON	System Trouble
Off		System not ready for arming	
 Communication LED	Green	ON	GSM/IP OK
		Slow flash	Cloud connected
	Orange	Slow flash	GSM/IP Trouble
	Orange	Slow flash	Battery Replacement mode (service mode)
All LEDs	Green	Sequence flash	Wireless Learn mode

Wireless Panda Keypad LED Indicators



Cloud LED

On: System connected to cloud.
Slow Flash: Cloud connectivity trouble.
Off: No cloud connectivity



Arm/Alarm LED

On: System armed (Away or Stay).
Rapid Flash: Alarm.
Slow Flash: System in Exit / Entry Delay.
Off: Disarmed



Ready LED

On: System ready.
Off: Open zones.
Slow Flash: Ready to arm with open entry/exit zone.



Trouble LED

On: Trouble in the system.
Off: System is operating normally.



Tamper LED

On: Tamper in the system.
Off: No tamper in the system.



Stay LED (Red)

On: System partially (Stay) armed or bypass zones.
Off: No bypass zones.

Assign and Edit Users (User Codes)

1. Press and enter **code**.
2. Scroll to **Codes/Tags**, then press .
3. Scroll to **User Codes**, then press .
4. Scroll to **New/Change**, then press .
5. Scroll to select the **index number** (to designate to a system user), then press .
6. Enter (or re-enter) the **new code**.
7. Re-enter the **new code**; the system beeps and "Accepted" displays.
8. Repeat the above steps for additional codes.

Assign Proximity Tag

1. Press and enter **code**.
2. Scroll to **Codes/Tags**, then press .
3. Scroll to **Proximity Tags**, then press .
4. Scroll to **New/Change**, then press .
5. Scroll to select the **index number** (to designate to a proximity tag user), then press .
6. Within 10 seconds, hold the proximity tag at 1–2 cm from the keypad's top right corner; a long beep indicates the tag has been registered.
 NOTE: If the tag was already registered, 3 beeps will sound, and a message will display.

Registering to the RISCO Cloud

1. Go to www.riscocloud.com/register
2. Fill in your **first and last name**.
3. Enter your **e-mail address** as the Login Name (required for 1st-time activation).
4. Define **password** (minimum of 6 characters and at least one digit), and then confirm.
5. Enter the **15 digits Panel ID** as it appears on the sticker located on the side of the panel (or as printed on the package of the main panel).
6. Complete registration form, and then press **Register**.
7. Open the e-mail received at the email account you had defined as the Login Name in step 3, and click the link to activate your registration to the Cloud.

Logging in to the RISCO Cloud / Accessing the Web User Application

1. Go to www.riscocloud.com. Enter your **User Login Name** and **password** (as defined during the registration process).
2. Enter the **passcode (user code)**, and click **Enter**.

iRISCO Smartphone App

Download the iRISCO Smartphone app from the Apple App store or the Android Play Store.

